

HOW TO BE A NURSING LEADER OF THE 21ST CENTURY

Cruising the South Pacific / July 2019



The Nurses for Nurses Network
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EDUCATION *at* SEA

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HOW TO BE A NURSING LEADER OF THE 21ST CENTURY

Do you want to lead a team that delivers an exceptional health consumer experience and meets key organisational goals?

Business and healthcare is an awkward mix – this conference aims to equip you with the “soft” and “hard” skills that you need to triumph in this challenging role. If you are a current or aspiring NUM or Nurse Manager of a health service, learn the leadership skills you need to deliver an engaged, dynamic, well-integrated team of Nurses.

Conference Learning Outcomes:

- Understand your own leadership and management values and develop your professional career plan to get the job you want
- Learn about transformational leadership and how to build an inspired culture of learning and innovation
- Discover the future trends of health care delivery and what skills will be needed to manage in this changed environment
- Comprehend and apply practical management skills to deliver organisational results

This conference will provide the attendee with 24 hours of Continuing Professional Development (CPD)

The venue for the conference is the Carnival Spirit as the ship cruises the South Pacific. The Conference venue will provide the conference attendee the fabulous opportunity to explore the beautiful South Pacific destinations outside of conference hours.

What's Included in your Conference Registration:

- An extensive Conference program based on current best practice information equating to 24 CPD Hours
- Education content that meets the same exacting standards as anything offered in an Australian land-based program
- Conference Presenters that are recognised experts in their field and are excited to be able to share their skill, knowledge, and passion with Conference Attendees
- An online Conference library filled to the brim with educational content that allows you to create your own learning experience by completing pre-conference education activities
- A Registration Reception including complimentary drinks where you can meet other Conference Attendees and network with Conference Convenors and Conference Presenters
- Editable presentation-note handouts that can be downloaded to your device of choice or printed, whichever you choose
- A Conference satchel that includes a notepad, pen, lanyard (this is important on a cruise ship to attach your room key which becomes your lifeline on a ship) and additional information to support a fantastic Conference experience
- The opportunity to meet as a group in various open forums, in one of the many fabulous locations on the ship
- A complimentary Farewell Drinks and Canapes Function held on the last night of the Conference to celebrate new friendships and information gained
- A Conference Transcript that identifies each session held at the Conference including the session synopsis, session presenter, and CPD allocation
- A Certificate of Completion identifying the CPD hours attached to the Conference Program for you to include in your CPD Evidence Portfolio

THE PRESENTERS:

Faileen James is the Director of James & Button Services Pty Ltd, a portfolio firm offering a range of services to individuals and organisation. The firm has expertise in areas such as strategy and operational improvement, governance and management leadership including operational and governance evaluation and monitoring, services and system planning, change management, human resources advice, risk management and conflict resolution.

Faileen has held CEO and senior executive positions in State and local government, including Queensland Health, a regional city council, and small and large not-for-profit organisations. Prior to holding these Executive positions, Faileen was a Partner in a Law Firm practising predominantly in the areas of industrial relations and workplace/employment law, health law and general litigation.

Faileen represented clients in all major jurisdictional forums. Faileen has also held positions as a University Lecturer and Professional Education Lecturer. She is a regular speaker and panellist at conferences and professional development seminars.

As a registered lawyer, Faileen complements her leadership work by providing clients with relevant legal advice in the areas of industrial relations, corporate company secretarial support, organisational governance, commercial law, and civil litigation. Faileen has represented commercial employers, not-for-profit organisations including trade unions, and employees in legal claims and court appearances.

FAILEEN JAMES



NICOLE NASH-ARNOLD



Nicole Nash-Arnold is a nurse educator and facilitator who helps transform accomplished clinical nurses into empowered and respected leaders.

She shares her 15 years of experience in senior and executive health leadership roles to germinate great leaders: whether that's leading a team of fellow nurses on night duty or senior nursing executives. Nicole has over 10 years' experience in the theatre, many years in education and post-graduate qualifications in nursing.

CONFERENCE ONLINE LIBRARY AND INFOBANK:

We have established this Information Bank so that you have access to the most up to date information regarding the program for this Conference.

You will also have access to pre-reading and recorded webinar sessions to support Conference content prior to the commencement of the Conference program.



CONFERENCE PROGRAM:

The education content provided in this program meets the same exacting standards as anything offered in an Australian land-based program.

What we have done is marry best practice content with a cruise ship conference venue to provide you with a Travel CPD experience, where the conference content is as important as your need for rest and relaxation.

Nurses spend their lives looking after others – this conference venue looks after the Nurse for a change.

We have taken a holistic approach to Nursing continuing professional development to ensure you get the most out of the education experience.

DAY 1

06 JULY 2019 | DEPART SYDNEY



Make sure you are up on deck to be a part of the "setting sail" festivities as we say farewell to Sydney.

Evening: Enjoy this opportunity to mingle with the other attendees at the complimentary drinks and Conference Registration function.
(Venue and Time: TBA)

All delegates are required to attend the conference registration session in order to collect their conference pack & confirm registration details to ensure the correct issuing of their CPD certificate.

DAY 2

07 JULY 2019 | AT SEA | CPD: 6HRS



Session One: *Setting the Scene*: What does the future of health care look like and why great managers will be needed

Morning Session (CPD: 3HRS): *What is Your Vision*: Exploring the fundamentals of Transformational leadership

Afternoon Session (CPD: 3HRS): *Effecting Change*: The 5 step process for mastering change management

DAY 3

08 JULY 2019 | AT SEA | CPD: 6HRS



Morning Session (CPD: 3HRS): *Leveraging Emotional Intelligence*: Brain Mapping to unlock difficult conversations

Afternoon Session (CPD: 3HRS): *Unpacking Management*: The 5 Pillars of the clinical management role

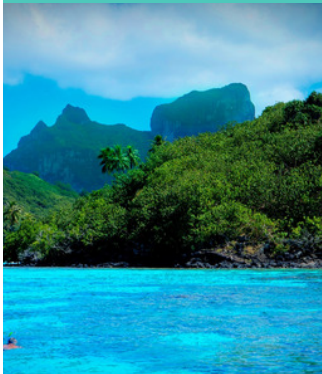
DAY 4



09 JULY 2019 | ONSHORE IN NOUMEA

0800 - 1700: Nouméa is the capital of the South Pacific archipelago and the overseas French territory of New Caledonia. Situated on the main island, Grand Terre, it's known for beaches and its blend of French and native Kanak influences.

DAY 5



10 JULY 2019 | ONSHORE ON MARE ISLAND

0800 - 1700: The best-kept secret of all of New Caledonia's islands, Maré is about as close to paradise as any will ever come. Mare has a truly untouched beauty. Jagged basalt rocks are evidence of the island's first volcanic activity, dark forests stretch to the cliffs' edges and its central plane is scattered with grottos and natural pools where fish and turtles abound

Evening: Open forum and discussion

DAY 6



11 JULY 2019 | ONSHORE ON THE ISLE OF PINES

0800 - 1700: It's easy to see why the Isle of Pines is commonly referred to as the jewel of the Pacific. Its beauty is simply breathtaking.

DAY 7



12 JULY 2019 | AT SEA | CPD: 6HRS

Morning Session (CPD: 3HRS): *Enhancing your Human Resource Management Knowledge and Building HR Management Skills:* Including recruitment and appointment processes, establishing a safe workplace, nurturing and supporting staff, coaching and mentoring, building and fostering teams including intergenerational teams, performance managing staff, delegating responsibility, succession planning, managing staff complaints, learn how to manage up

Afternoon Session (CPD: 3HRS): *Risk Management:* Consider risk concepts and management, including quality and safety in health care, the regulatory compliance frameworks, and managing patient expectations. This session will use your organisation's risk management protocols to practically apply risk management processes and knowledge, so you will be required to bring with you on the cruise these documents.

DAY 8

13 JULY 2019 | AT SEA | CPD: 6HRS



Morning Session (CPD: 3HRS): *Practical Management Skills including:*

1. What is governance, and how does it apply within a health service?
2. Communicating as a manager with those that you report to, and who report to you, including writing to influence, making successful presentations and managing meetings
3. Personal productivity, time management, prioritising and decision making
4. Project and program planning and management
5. Understanding finances, including budget compliance and reporting and CAPEX
6. Establishing and measuring KPIs
7. Latest legal developments in health care management

Afternoon Session (CPD: 3HRS): *Creating a personal brand and your own Career Plan. This session includes a panel discussion and Q&A*



Evening: Take this opportunity to enjoy a complimentary Drinks and Canapes function as the conference draws to a close and we say farewell to new friends and colleagues – safe travels home. (Venue and Time: TBA)

DAY 9

14 JULY 2019 | DISEMBARK SYDNEY



0630: Arrive and disembark Sydney – safe travels!

ENQUIRIES

BOOKINGS

Education at Sea | 02 6674 2577 | enquiries@educationatsea.com.au

All enquiries and bookings regarding the travel component of this cruise including Conference registration are being handled by the friendly team at Education at Sea

Contact Helen or Jason if you have any questions.

EDUCATION

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All enquiries regarding the education component of this cruise including the Conference program, CPD sessions and Presenters are being handled by the Nurses for Nurses Network.

Contact us if you have any questions.

THE FINER DETAILS

REGISTRATION

Conference Registration Cost: \$890.00

What's Included:

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What's Not Included:

- Travel costs
- Cabin costs
- Travel insurance

You don't have to worry about -

- Housework
- Cooking
- The Boss

DISCLAIMER

Disclaimer: The opinions and statements of facts expressed by the Presenters in these proceedings are those of the Presenters and do not necessarily represent those of the Nurses for Nurses Network, the editors, the organising committee or the supporters of this Study Tour. No responsibility can be accepted by the Study Tour organisers for errors or omissions in the individual presentations. Sessions are correct at time of publication. Sessions are subject to change without notice due to circumstances beyond the control of the Conference organisers.

ADVICE

The Nurses for Nurses Network strongly recommends customers take out travel insurance at the time of registration for an event, to cover any unforeseen circumstances that may prevent them attending and thus incur any financial loss.